

P-04-438 Shopping Access - Correspondence from St. Davids Dewi Sant to the Clerk, 22.05.13

Naomi,

I am emailing you in response to the letter from William Powell to Mark Nott on May 7th. I note the comment about increasing the amount of signage for the 'Changing Places' toilet. We don't plan to make any changes for the following reasons;

- Given the level of disability of the customers using the facility, we know that a trip to St David's has to be carefully planned and they would find out about the facilities before they left home.
- This has been confirmed to me by many representatives of various disability groups informally and they assure me that networks are in place to ensure our customers are aware.
- Feedback from our Security, Cleaning and Information desk teams says that it is very rare that they get asked where the facility is, meaning that the customers who need to use the facility are aware of it's whereabouts.

Kind regards

Steven

Steven Madeley
Centre Director
St David's Dewi Sant